

LOCATING A HEALTHCARE PROVIDER IN THE PHCS NETWORK



As a feature of the Adjoin Limitless Pathway Benefit Plan, you can search for physicians and specialists through the PHCS physician network. This network provides access to over 830,000 healthcare professionals across the country.

HOW TO FIND A PHCS NETWORK PROVIDER PRIOR TO ENROLLMENT

- Please click <http://www.multiplan.com/search/search-2.cfm?originator=84485>
- Or, type www.multiplan.com. When selecting your network, choose “PHCS,” then “Practitioner Only.”
- Enter one of the search criteria suggested in the search box to begin your search.
- If your browser settings don’t allow your location to be detected, enter a zip code.
- You can also call 866-930-7427 for assistance.

FINDING A PROVIDER ONCE ENROLLED

Once you are enrolled and your plan is active, you’ll also be able to access the search feature through the Vitori Health plan portal and mobile application. The portal website will be provided on the back of your Vitori Health ID card.

BEFORE YOUR APPOINTMENT

It is your responsibility to confirm your providers’ continued participation in the PHCS Network and accessibility under your benefit plan. Please also be sure to follow any preauthorization procedures required by your plan (using the concierge telephone number located on your ID card). In addition, to ensure proper handling of your claim, always present your current benefits ID card upon arrival at your appointment.

CALL THE CONCIERGE AT (833) 346-1543 WITH ANY QUESTIONS REGARDING YOUR PLAN