



# Adjoin & Anthem Find a Provider Tutorial

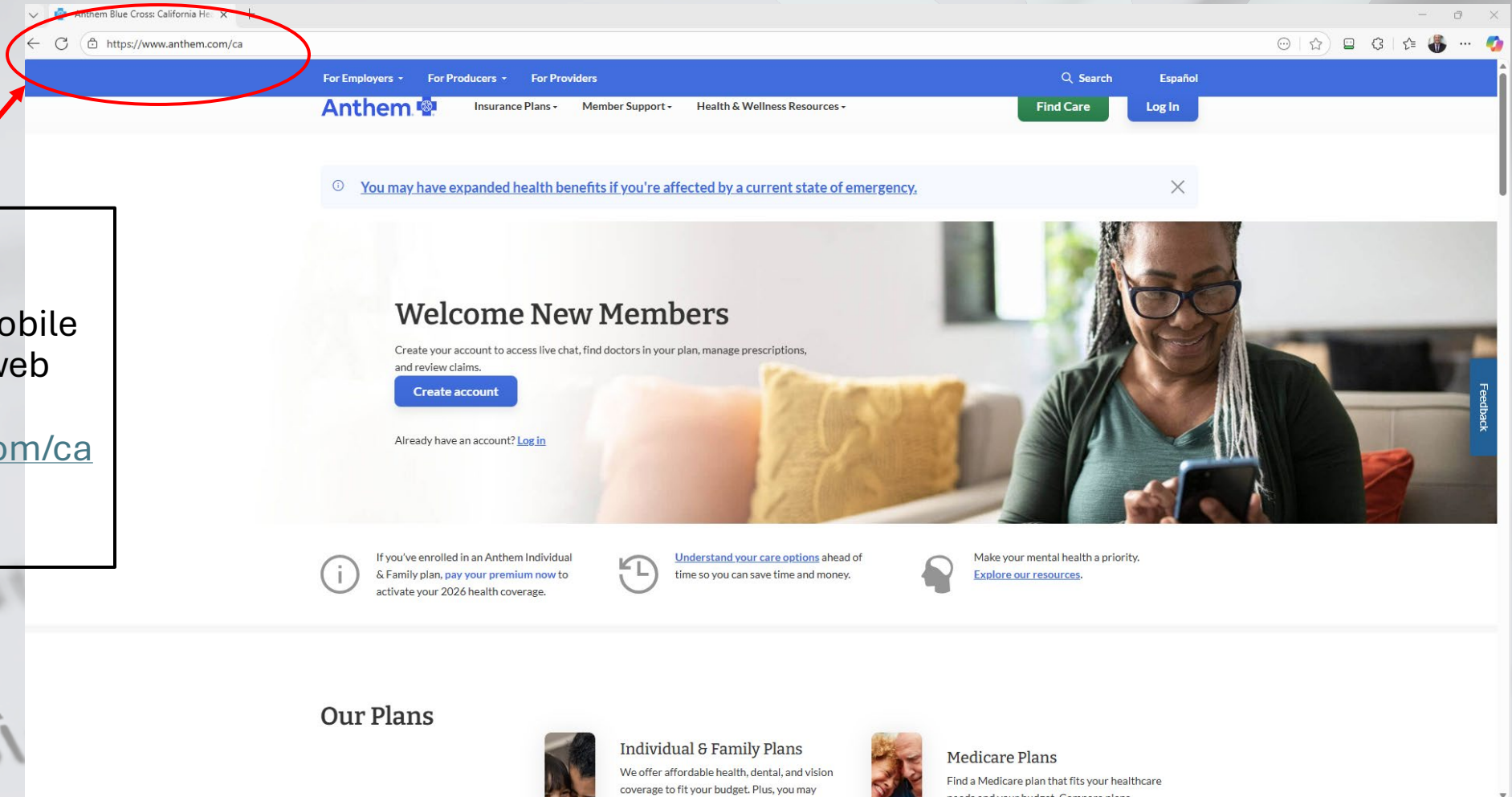
For the most optimal experience, please use “slide show” or  
“presenter mode”

Prepared by:

Jeremy Deck

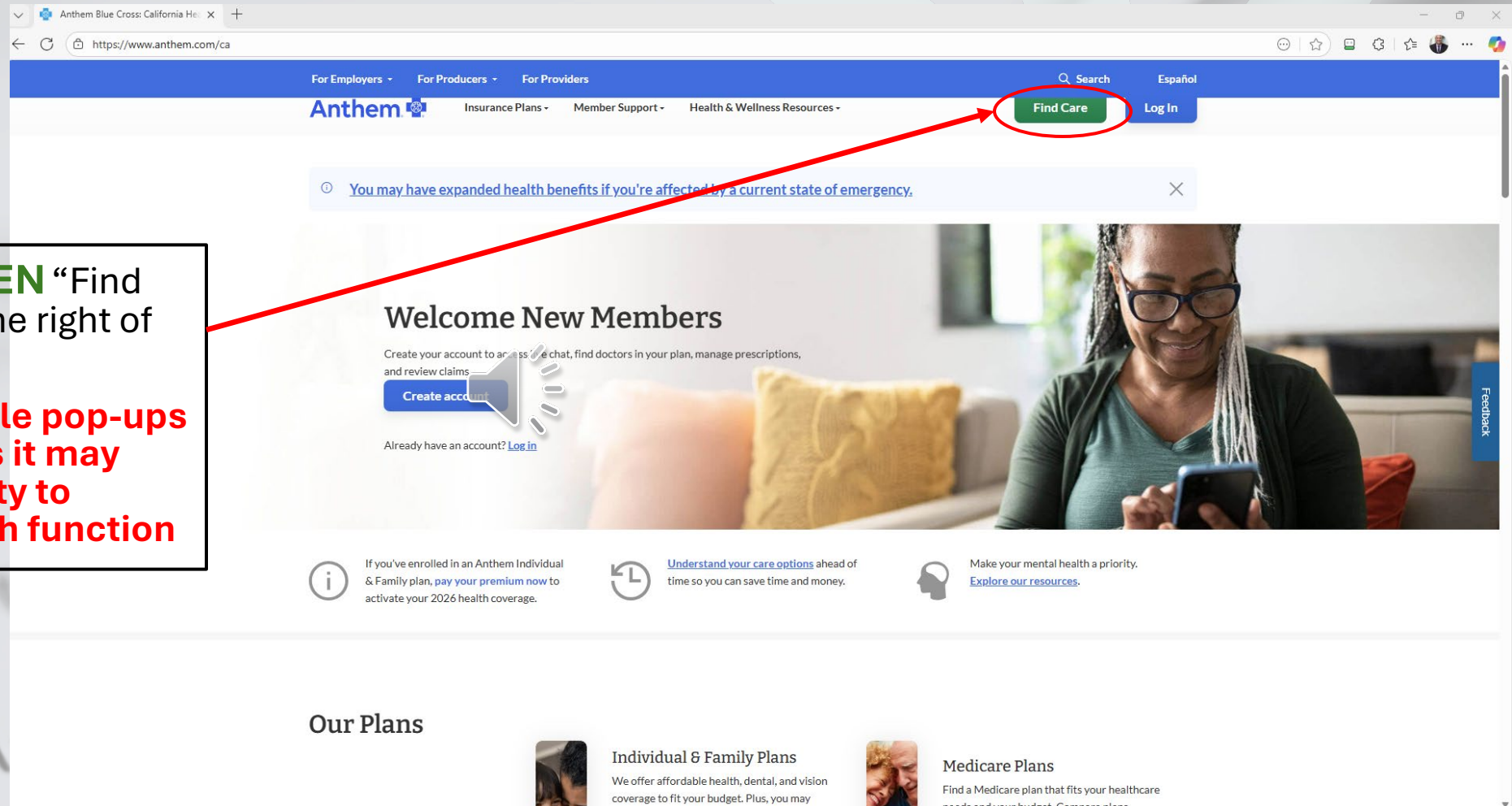
Account Manager

Solv Independent Insurance Associates



- On your computer or mobile device navigate to the web address:  
<https://www.anthem.com/ca>

Please note you may have a slightly different view of the website depending on the web browser or mobile device used to access the website.

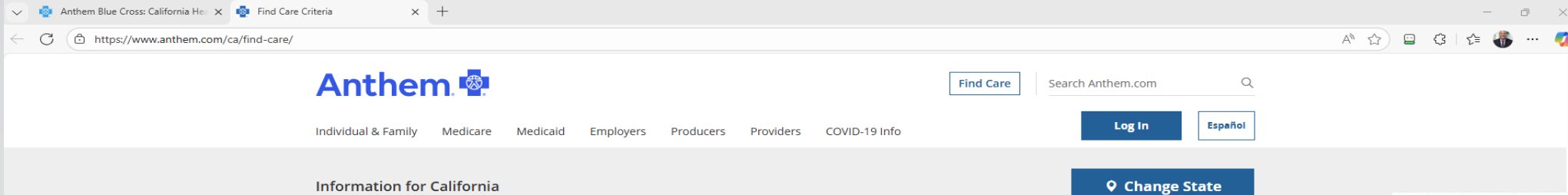


- Click on the **GREEN** “Find Care” button on the right of the page
- **Ensure you disable pop-ups on your device as it may impact your ability to access the search function**

**Please note you may have a slightly different view of the website depending on the web browser or mobile device used to access the website.**



- You have the option to search for a provider in multiple ways:



Option 1 - Create a log-in once you receive your new Anthem ID card



### Log in for Personalized Search

Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).

Log In to Find Care



### Basic search as a guest

Select a plan and find out if a doctor, hospital, or other care provider is in-network.

Option 3 - Search as a Guest



### Use Member ID for Basic Search

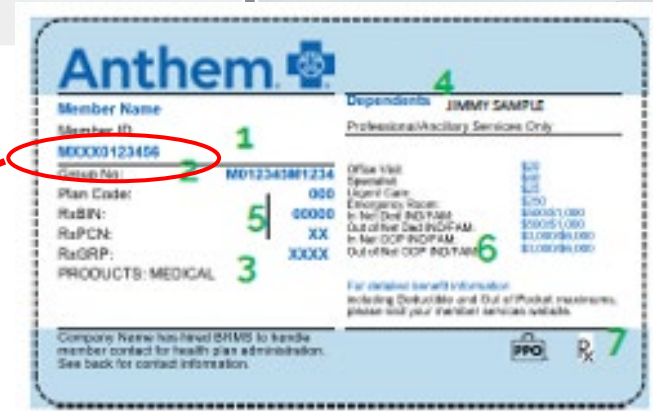
Find doctors, hospitals and more near you.

Search your medical plan without logging in

ID number or prefix (first three values)

Continue

Option 2 - Use your Member ID on your Anthem ID Card for a basic search



Please note you may have a slightly different view of the website depending on the web browser or mobile device used to access the website.



The screenshot shows a web browser window with the URL <https://www.anthem.com/ca/find-care/>. The page features the Anthem logo and navigation links for 'Individual & Family', 'Medicare', 'Medicaid', 'Employers', 'Producers', and 'Providers'. A dark grey overlay on the left contains a callout box with the text: 'For this tutorial we will use the option for “Basic search as a guest”'. Below this, a red arrow points to a link labeled 'Basic search as a guest' which is circled in red. The main content area is a light blue modal window titled 'Basic search as a guest'. It contains four dropdown menus: 'Select the type of plan or network', 'Select the state where the plan or network is offered', 'Select how you get health insurance', and 'Select a plan or network'. A 'Feedback' button is on the right, and 'Cancel' and 'Continue' buttons are at the bottom.

- For this tutorial we will use the option for “Basic search as a guest”
- Once you select the “Basic search as a guest” link the search function will open on your device

Please note you may have a slightly different view of the website depending on the web browser or mobile device used to access the website.



Browser tabs: Anthem Blue Cross: California He... x Find Care Criteria x

URL: https://www.anthem.com/ca/find-care/

**Anthem**  
Individual & Family Medicare Medicaid Employers Producers Prov...

Information for California

- Select the top option "Medical Plan or Network"

**Log in for Personalized Search**  
Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).

Log In to Find Care

**Basic search as a guest**  
Select a plan and find out if a doctor, hospital, or other care provider is in your plan's network.

**Basic search as a guest**

Select the type of plan or network

- Medical Plan or Network (may also include dental, vision, or pharmacy benefits)
- Dental Plan or Network
- Vision Plan or Network
- Pharmacy Plan or Network

Select how you get health insurance

Select One

Select a plan or network

Select One

Feedback

Cancel Continue



Browser tabs: Anthem Blue Cross: California He... Find Care Criteria

URL: https://www.anthem.com/ca/find-care/

**Anthem**

Individual & Family Medicare Medicaid Employers Producers Prov...

Information for California

- Find and select "California" from the available options in the dropdown

**Basic search as a guest**

Select the type of plan or network

Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

- Arkansas
- California**
- Colorado
- Connecticut

Cancel Continue



Browser tabs: Anthem Blue Cross: California Health, Find Care Criteria

URL: <https://www.anthem.com/ca/find-care/>

**Basic search as a guest**

Select the type of plan or network

Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

California

Select how you get health insurance

- Federal Employee Program
- International
- Medicaid
- Medical (Employer-Sponsored)**

Buttons: Cancel, Continue

Feedback button on the right side of the form.

- Find and select “Medical (Employer-Sponsored)” from the available options in the dropdown





Browser tabs: Anthem Blue Cross: California He... Find Care Criteria

URL: https://www.anthem.com/ca/find-care/

**Anthem**

Individual & Family Medicare Medicaid Employers Producers Provider

**Log in for Personalized Search**

Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).

Log In to Find Care

**Basic search as a guest**

Select the type of plan or network

Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

California

Select how you get health insurance

Medical (Employer-Sponsored)

Select a plan or network

- Prudent Buyer CA Only Exclude Sutter
- Prudent Buyer PPO
- Prudent Buyer PPO - PCP-Required
- Prudent Buyer PPO/EPO**

Press the continue button

Feedback

Next Continue

- Find and select “Prudent Buyer PPO/EPO” from the available options in the dropdown

Press the continue button



**Find Care**

Update Location Search by doctor (name or specialty), hospital, procedure, and more Prudent Buyer PPO/EPO Change Plan

Search by Care Provider

- Primary Care
- Behavioral Health
- Lab (Blood Work)
- Imaging (MRI or X-ray)
- Hospital

More Options

- Urgent Care Consider using these options when you need health care quickly, but can't visit your usual doctor.
- Get Care Now View your options when you need care quickly.

Last Updated 02/10/2026

The dates below are used for Medicare compliance and do not apply to provider data updates.  
Y0114\_20\_122379\_U CMS Accepted 05/08/2020

Machine-Readable Provider Directory

brms

(Group Name) Health Plan  
Group # 012345  
Member Name JOHN SAMPLE  
Member ID: SAMP10001

Plan  
GarnDOC

Pharmacy  
JIMMY SAMPLE  
Pharmacy Help Desk: 1-800-800-8000

**Click update location**

**Please note you will never search for hospitals. Hospital care is not covered by Anthem. Use your BRMS ID card only at any hospital of your choice.**

**Please note that you do not need to select one of the highlighted boxes to find a provider**



Browser tabs: Anthem Blue Cross: California He... Find Care Criteria

URL: <https://www.anthem.com/ca/find-care/>

**Anthem**  
Individual & Family Medicare Medicaid Employers Producers Provider

## Find Care

Update Location

**Enter your home zip code**

Search by Care Provider

- Primary Care
- Behavioral Health
- Lab (Blood)

More Options

- Urgent Care**  
Consider using these options when you need health care quickly, but can't visit your usual doctor.  
[No Title]

Last Updated 02/10/2026

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Y0114\_20\_122379\_U CMS Accepted 05/08/2020

Machine-Readable Provider Directory

### Search Location

- Zip Code, City or County
- Current Location
- Other Address

92123

Feedback

Cancel Continue



Browser tabs: Anthem Blue Cross: California He... x Find Care Criteria x

URL: https://www.anthem.com/ca/find-care/

Search: Find Care | Search Anthem.com

Log In | Español

## Find Care

92123 Update Location | Smith

Change Plan

### Care Providers in Your Plan's Network

[View All](#)

<a href="#">Sarah Smith, BCBA</a> 3878 Ruffin Rd Ste B, San Diego, CA, 92123 San Diego, County, CA	0.89 miles away
<a href="#">Sarah Smith, BCBA</a> 3878 Ruffin Rd, San Diego, CA, 92123 San Diego, County, CA	0.89 miles away
<a href="#">Sarah Smith, BCBA</a> 3878 Ruffin Rd Ste A, San Diego, CA, 92123 San Diego, County, CA	0.94 miles away
<a href="#">Joel J Smith, MD</a> 3750 Convoy St Ste 116, San Diego, CA, 92111 San Diego, County, CA	0.98 miles away
<a href="#">Morgan Smith, BCBA</a> 3655 Ruffin Rd Ste 100, San Diego, CA, 92123 San Diego, County, CA	0.99 miles away

Search by Care Provider

Primary Care

More Options

Urgent Care  
Consider using urgent care if you can't visit your primary care provider.

Last Updated 02/10/2026

The dates below are used for Medicare compliance and do not apply to provider data updates.  
Y0114\_20\_122379\_U CMS Accepted 05/08/2020

[Machine-Readable Provider Directory](#)

Feedback

Step 1 - Type in the name of your provider in the search box.

Step 3 - If your provider is not on the list, press "view all".

Step 2 - The name will generate a clickable list. If your provider is listed, select your provider there.



Browser tabs: Anthem Blue Cross: California Health | Find Care Criteria

URL: https://www.anthem.com/ca/find-care/

Search:

Navigation: Individual & Family | Medicare | Medicaid | Employers | Producers | Providers | COVID-19 Info

Buttons:

Find Care Section:

Provider List:

- Lauren Jones, BCBA**  
Behavioral Analyst  
3878 Ruffin Rd Ste B  
San Diego, CA 92123 (0.89 mi)  
In-Network (619) 795-9925
- Marilyn C Jones, MD**  
Clinical Genetics (M.D.) Physician  
3020 Childrens Way  
San Diego, CA 92123 (1.16 mi)  
In-Network (858) 966-5840
- Kenneth L Jones Jr, MD**  
Clinical Genetics (M.D.) Physician  
7910 Frost St Ste 230  
San Diego, CA 92123 (1.25 mi)  
In-Network (619) 596-4400

Provider Details Modal (Lauren Jones, BCBA):

- Lauren Jones, BCBA**  
San Diego County
- Overview**
- In This Medical Plan's Network
- Accepts New Patients   
Yes
- 3878 Ruffin Rd Ste B, San Diego, CA 92123
- (619) 795-9925
- Office Hours
- 

Map: Ramona, Miramar, CA MOU, SAN DIEGO, CA

Buttons:

Find and select your provider from the list

Selecting your provider will open the provider's details and contact information.



Browser tabs: Anthem Blue Cross: California He... Find Care Criteria

URL: https://www.anthem.com/ca/find-care/

Navigation: Find Care | Search Anthem.com | Log In | Español

Menu: Individual & Family | Medicare | Medicaid | Employers | Producers | Providers | COVID-19 Info

Find Care Section: Start Over | Find Care

Search: 92123 (Update Location) | jones | Prudent Buyer PPO/EPO (Change Plan)

Filters: Sort by: Distance | Accepts New Patients | Total Care | All Filters (4)

Provider List:

- Lauren Jones, BCBA**  
Behavioral Analyst  
3878 Ruffin Rd Ste B  
San Diego, CA 92123 (0.89 mi)  
In-Network  
(619) 795-9925
- Marilyn C Jones, MD**  
Clinical Genetics (M.D.) Physician  
3020 Childrens Way  
San Diego, CA 92123 (1.16 mi)  
In-Network  
(858) 966-5840
- Kenneth L Jones Jr, MD**  
Clinical Genetics (M.D.) Physician  
7910 Frost St Ste 230  
San Diego, CA 92123 (1.25 mi)  
In-Network  
(652) 528-1100

Provider Details for Lauren Jones, BCBA:

- San Diego County [View Location](#)
- Overview
- More Details** (highlighted with a red box and arrow)
- National Provider Identifier (NPI): 1780396226
- License Type: Board Certified Behavioral Analyst (BCBA)
- License Number: CA - 12578773
- Accreditation Status: Not Available
- ADA Accessible: Accessible by Bus, American Sign Language, Disabled Mental/Physical Impairment Services, Disabled Persons Exterior Building Access, Disabled Persons Interior Building Access, Handicap Parking, Handicapped Access Building

Map: Mission View Estates, El Cajon, Granite Hills, Winter Gardens, Lakeside, Harbison Canyon, Sygüan T.R.

To verify your provider is part of the “Prudent Buyer EPO/PPO” network select the “More Details” option



Browser tabs: Anthem Blue Cross: California He... Find Care Criteria

URL: https://www.anthem.com/ca/find-care/

Page Header: Anthem | Find Care | Search Anthem.com | Log In | Español

Navigation: Individual & Family | Medicare | Medicaid | Employers | Producers | Providers | COVID-19 Info

Buttons: Update Location | Change Plan

Filters: Sort by: Distance | Accepts New Patients | Total Care | All Filters (4)

Provider List:

- Lauren Jones, BCBA**  
Behavioral Analyst  
3878 Ruffin Rd Ste B  
San Diego, CA 92123 (0.89 mi)  
In-Network  
(619) 795-9925
- Marilyn C Jones, MD**  
Clinical Genetics (M.D.) Physician  
3020 Childrens Way  
San Diego, CA 92123 (1.16 mi)  
In-Network  
(858) 966-5840
- Kenneth L Jones Jr, MD**  
Clinical Genetics (M.D.) Physician  
7910 Frost St Ste 230  
San Diego, CA 92123 (1.25 mi)  
In-Network  
(858) 502-1100
- Steven R Jones, DC**  
Chiropractor  
10405 San Diego Mission Rd Ste 106  
San Diego, CA 92108 (2.23 mi)  
In-Network  
(619) 988-9554

Provider Detail Card for Lauren Jones, BCBA:

- San Diego County | View Locations
- Overview | More Details
- Telehealth
- Indian Health Service Providers: No
- American Sign Language: Yes
- Impairment Service: Yes
- Cultural Competence Training: Not Available
- Languages Spoken at Location: English
- Patient Age Preference: 1 years to 18 years
- Patient Gender Preference: All
- Essential Provider Type: None
- Specialties: Behavioral Analyst
- Insurance Plans** >
- Services: No information about services is available for this care provider at this location.

Map: Shows location in San Diego area with markers for Ramona, Rosemont, La Mesa, Rancho San Diego, Casa de Oro-Mount Helix, Lemon Grove, Spring Valley, La Presa, Jamul.

Callout Box: Scroll down under the "More Details" tab to find the "Insurance Plans" option and click the blue arrow





## Your search is complete:

- If “Prudent Buyer PPO/EPO – CA” is listed, your provider is considered in-network
- Call your provider to schedule an appointment
- Provide your Anthem ID Card to your provider to ensure proper payment and processing of your claim.

Signature



Thank you!

Name (print)

Signature

Date